

Rights regarding automated decisions without human involvement

Decisions that used to be made by humans are more and more being handed over to computers – for a number of very good reasons, such as efficiency and speed. However, computers can make mistakes, and the algorithms underlying the decision-making may be subject to (unintended) bias in their decisions.

The DPL seeks to address these concerns by giving you the right to not be subject to such a decision where it significantly affects you. It also gives you the right to have the data controller reconsider the decision or take a new decision.

However, this does not apply where the decision is necessary in relation to a contract with you and where either the outcome is a positive one in your favor or where the organisation safeguards your interests and allows you to make representations.

If you're interested in learning more about this topic, visit our [guidance for organisations](#).